Celayix
Every Shift Covered

FREE RESOURCE · VENDOR EVALUATION

Shift Management Software Vendor Scorecard

Score every vendor on your hardest real week, not their sample data.

How to use this scorecard

1. **Pick a difficult week** from the last few months, with call-offs, overtime, and last-minute changes.
2. **Log what happened** on page 3: each open shift, how it was filled, how long it took, and any overtime or rule problems.
3. **Send every vendor the same week,** with your rules and anonymized employee data, before the demo.
4. **Ask each vendor to run it live.** Then add two or three call-offs and watch how the system responds.
5. **Score each area from 1 to 5** on page 2, and check any red flags on page 3.

How to score

1	3	5
Couldn't show it	Shown, but with workarounds or manual steps	Shown live, working automatically with your data

The weights on page 2 are suggestions. Change them to match your priorities; they should add up to 100%.

Want to see Celayix run your real week?
Book a demo at celayix.com/free-live-demo

Score each vendor

Score each area from 1 to 5 during the live demo. Write the vendor names in the header.

Area	What good looks like	Weight	Vendor A	Vendor B	Vendor C
Rules	Every rule (credentials, overtime, rest, union) applied automatically, with no manual checks	20%			
Call-offs	A qualified, rule-compliant replacement confirmed in minutes	20%			
Overtime	Flagged before the shift is assigned, with projected overtime for the week	10%			
Employee app	Frontline testers check schedules and pick up shifts without help	10%			
Time and attendance	Clock-ins matched to shifts; scheduled and worked hours compared automatically	10%			
Visibility	Coverage, open shifts, and overtime for every site in one view	5%			
Integrations	Payroll and HR integrations that exist today, with clear data flows	10%			
Security	Security documentation provided; access controlled and AI actions logged	5%			
Setup and support	A clear plan for who configures your rules, by when, and support after launch	10%			
Weighted score (out of 100)					
Red flags found (from page 3)					

Weighted score = the sum of (weight × score) ÷ 5 × 100. A 5 in every area scores 100.

Our choice and why: _____

_____

Your real week

Log every open shift from one difficult week before the demos. Then send every vendor the same week.

Date	Shift (site, time)	Why open	How it was filled	Minutes	OT?	Rule issue

Red flags

Tick any you see in a vendor's demo, then count them on page 2.

Red flag	Vendor A	Vendor B	Vendor C
The demo only uses the vendor's sample data	☐	☐	☐
Rules are "handled in setup," but never shown working	☐	☐	☐
A call-off ends with a list of names for a manager to phone	☐	☐	☐
Overtime only shows up in reports after payroll	☐	☐	☐
The employee app is view-only	☐	☐	☐
"Integration" means exporting a spreadsheet	☐	☐	☐
No one can say who will set it up, or by when	☐	☐	☐

Bring us your hardest week.

We'll run it in Celayix and show you how each shift gets covered. Book a demo at celayix.com/free-live-demo