

a Celayix success story for commercial security Security Industry Specialists Reduces Overtime Saving Tens of Thousands of Dollars



“Celayix was definitely a success at a major entertainment awards show and we’ll be using it for the next big event. The software pays for itself in what we capture in overtime.”

— **Johnny Herrera**
Personnel Manager

Solution Review

Organization

Security Industry Specialists
Culver City, California

Challenges

Eliminate scheduling errors in order to prevent unforeseen overtime.

Solution

Celayix immediately alerts personnel managers and supervisors to scheduling errors, helping them avoid overtime proactively.

Benefits Summary

The company saves more than 12,000 hours in overtime annually, reducing costs by tens of thousands of dollars.

SIS smoothly managed security for a major entertainment awards show, scheduling hundreds of staff members for 55,000 hours.

TV viewers see dazzling celebrities strolling the red carpet, and then the suspense and speeches as an awards show unfolds. But behind the scenes, hundreds of security personnel ensure that the event goes smoothly.

From the world’s most recognized celebrities to the world’s largest technology companies, Security Industry Specialists (SIS) of Culver City, CA protects people, products and property across seven states. SIS provides customized security solutions for people and organizations on an ongoing basis, or for major entertainment awards shows.

The company schedules more than 700 regular employees for client engagements. In the past, SIS used Microsoft Excel spreadsheets and Word documents to schedule employees. For a time, staff tried an online document sharing solution, but found it difficult to catch overtime.

In particular, major events proved challenging. Managers lacked the checks and balances to prevent them from accidentally booking an employee at two places at once, or from failing to assign someone to a shift. Errors could result in unforeseen overtime.

“We were spending a lot on overtime costs,” said Johnny Herrera, personnel manager.

“For many events, it was difficult to see potential overtime problems ahead of time.”

Anytime, Anywhere Access

SIS brought in eTime Xpress software by Celayix to simplify scheduling. With the solution, personnel managers match qualified people with open positions quickly and accurately. The on-demand software enables supervisors to access and adjust scheduling at anytime, from anywhere.

“When we do events, field supervisors in any of the seven states take their laptops to create and check schedules,” Herrera said.

Celayix also integrates with the company’s ADP payroll solution, eliminating the need to re-enter scheduling data into ADP. Schedules are created once and that information is exported into ADP for payroll processing.

Error-Free Scheduling

A major entertainment awards show proved the biggest test yet of Celayix for SIS. The company staffed 500 people and 55,000 hours for more than three weeks leading up to and during the event.

With Celayix, the event went much more smoothly and cost effectively. The software immediately flagged managers if they booked an employee for different assignments at the same time, or if any spots were left open.

Other Solution Benefits

Site supervisors access schedules via laptop anytime, anywhere

Integration with ADP for payroll cuts data entry.

If an employee asked for a specific time or assignment, managers could quickly bring up a day and time and let the person know whether a spot was open. All managers could easily look up Celayix – even from the awards site – for an accurate view of who was assigned where and when.

In turn, SIS contributed to a more successful event, making for a happier client and employees.

“Staying on top of that many hours is a lot of work. Celayix allowed us to catch any scheduling errors in advance, instead of during the event,” Hererra said. “It made this year’s event much less stressful. Celayix is definitely a wonderful tool to have.”

Saving 12,000 Overtime Hours

As expected, proactive schedule management reduced the company’s overtime costs for the awards show and on an ongoing basis. Overall, SIS lowered its overtime hours by about two percent. Though that sounds small, that’s more than 12,000 hours of time at various pay rates – adding up to tens of thousands of dollars in savings annually.

The company also avoided the need to hire administrative help after the awards show – as in years past – to help calculate overtime hours.

“Celayix was definitely a success at a major entertainment awards show and we’ll be using it for the next big event,” Hererra said. “The software pays for itself in what we capture in overtime.”